



How Do My New Availity Response Files & Reports Compare to My THIN Response Files & Reports?

THIN Response Files	Availity Response Files
<p>997 Acknowledgement</p> <ul style="list-style-type: none"> • Sent instantly and is delimited format • Positive and negative sent • File format, syntax, and structure processing • Contains acceptance or rejection messages <p>Initial Response Report (RSP)</p> <ul style="list-style-type: none"> • Sent after 997 for positive 997s only • Required and is text format • Submitters receive almost instantly or within minutes • Indicates # claims accepted/rejected and lists claim info (patient name, DOS, total charge) for claims that rejected or had a warning or informational message/edit (not clean claims) • Contains HIPAA edits and payer-specific edits or PSEs (THIN performs on behalf of the payer) <p>Submitter File Confirmation (SFC) and Provider Claim Confirmation (PCC) Reports</p> <ul style="list-style-type: none"> • File level summary, sent the day after submission • Optional reports and are in text format • Same information except: PCC lists each patient individually for all claims (accepted & rejected) • Contains THIN edits only (no payer responses) <p>Daily Sender/Payer Report (DPR)</p> <ul style="list-style-type: none"> • Optional and in text format • Only payer response report • Includes all errors and warnings • Report is optional and provided daily if requested <p>Submitter Payer Summary (SPS) and Submitter Reconciliation Report (SCR)</p> <ul style="list-style-type: none"> • Both are optional and in text format • SCR generated weekly and contains # of claims sent, batch/trans ID, # of receiver responses, and # of missing responses for previous 30 days • SPS generated monthly and contains total claims, total rejects, and net/clean claims by payer 	<p>Proprietary Acknowledgement</p> <ul style="list-style-type: none"> • Sent instantly and is (pipe) delimited format • Validates file and rejects entire file for errors such as duplicate file, trading partner messages, file format errors (such as NSF) • Only negative acknowledgements sent <p>997 Acknowledgement (.ACK)</p> <ul style="list-style-type: none"> • Sent instantly and is (pipe) delimited format • File format, syntax, and structure processing • Contains acceptance or rejection messages • Always send negative or partial 997 • Positive 997 is optional <p>Electronic Batch Report (.EBR) / (.TXT)</p> <ul style="list-style-type: none"> • HIPAA compliance edits • Payer-specific edits (Availity applies on behalf of payer) • Payer response file information • Contains transaction level acceptance or rejection messages • All claims acknowledged or errors and pre-payment responses only • EBR is (pipe) delimited format • TXT is human readable version • Includes only first error message if there are multiple (implementing all error messages and warnings in September 2007 release) <p>Delayed Payer Response (.DPR)</p> <ul style="list-style-type: none"> • Payer claim response information (rejects, processing messages, etc.) • DPR is (pipe) delimited format (implementing human readable version in September 2007 release) • Includes only first error message if there are multiple (implementing all error messages and warnings in September 2007 release) <p>My Availity Dashboard</p> <ul style="list-style-type: none"> • Not a response file, but contains similar info • Displays a summary of information about the EDI claims your organization submits available through the Availity Portal.



Want more information about how Availity processes EDI files, what EDI returns, and how to submit EDI files to Availity? Check out our online Availity Help system on the Availity Health Information Network.

1. Log into Availity.

Note: If you use a pop-up blocker, be sure to add the following URLs to your “allowed sites” list: www.availity.com, apps.availity.com, mc.availity.com.

2. At the top of any Availity page, click **Help**. Availity Help displays in a separate browser window.
3. In the **Contents** panel displayed on the left, open the **EDI File Management** book. Then browse through the books and topics inside it. Some topics of interest include:

Understanding EDI and How It Works book

- **Understanding EDI Files Received** topic

Proprietary ACK Files book

- **Negative Proprietary Acknowledgement – Example** topic

Interpreting 997 ACK Files book, and then the **ACK Examples** book

- **Negative File Acknowledgements – Example** topic
- **Positive File Acknowledgements – Example** topic

Interpreting EBR Files book, and then the **EBR (Claim) Examples** book

- **EBR - Data File with All Claims Acknowledged – Example** topic
- **EBR - Data File with Errors and Pre-Payment Responses – Example** topic
- **EBR - Text Report with All Claims Acknowledged – Example** topic
- **EBR - Text Report with Errors and Pre-Payment Responses – Example** topic

Interpreting DPR Files book

- **DPR - Data File Example** topic